

LANmark™ Certified System Warranty

Step By Step guide

In this guide you will be taken through Aginode's Certification Warranty Application process, helping you in successfully requesting a Warranty Certificate.

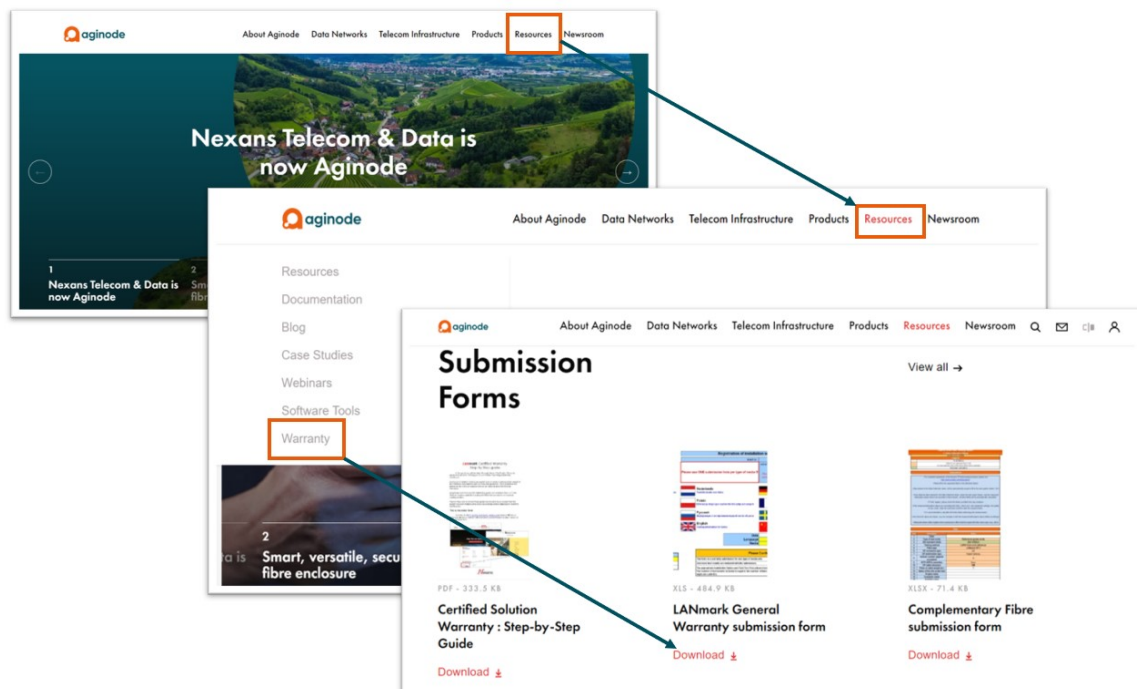
During our installation training we explain how an Aginode Cabling System needs to be installed in accordance with our rules and guidelines. These guidelines are based on the minimum requirements set by National and International Standards.

All general and more specific installation guides are available from our Data Network Solutions website including the Field test procedures for LANmark cabling systems.

Please make sure to consult these guides before and insure yourself that the system has been installed and tested accordingly before applying for Warranty Certification.

The submission form

Connect to the <https://www.aginode.net/> website → Click on Resources → Click on Warranty → Scroll down and download the latest version of the submission form.



Once the Submission form Excel file has been opened, the general sheet will be shown.

1. Languages other than English are available in the form and can be easily selected from the dropdown list in the General sheet.

The screenshot displays the 'LANmark Warranty Certification Submission Form' interface. At the top left is the Aginode logo. The main header is 'LANmark Warranty Certification Submission Form'. Below this, there is a 'Send to:' field with the email address 'warranty.ncs@aginode.net'. A red box highlights a warning: 'Please use ONE submission form per type of media !!!'. To the right, there are instructions: '< 10MB) Please use a filetransfer service of your choice for larger files' and the Aginode Belgium NV Warranty Department address. A list of languages with their respective flags is shown: Español, Nederlands, Deutsch, Français, Svenska, 中国的, English, Polski, and Русский. A dropdown menu is open, showing 'Date', 'Language' (set to 'English'), and 'Media'. A red box labeled '1' points to the 'Language' dropdown. Below the language list is a 'Legend' table with columns for 'Please select from list', 'Additional information', and '# Mandatory Field'. To the right is a 'Please Confirm' section with four rows of text and checkboxes. At the bottom, a navigation bar shows tabs: 'General', 'Project Details', 'Copper Links', 'Copper Crossconnect', 'Fibre', 'Notes', and 'Certificate'. A red box labeled '2' points to the 'General' tab.

2. Fill out all required sheets

Following steps must be taken into consideration when applying for a warranty certificate:

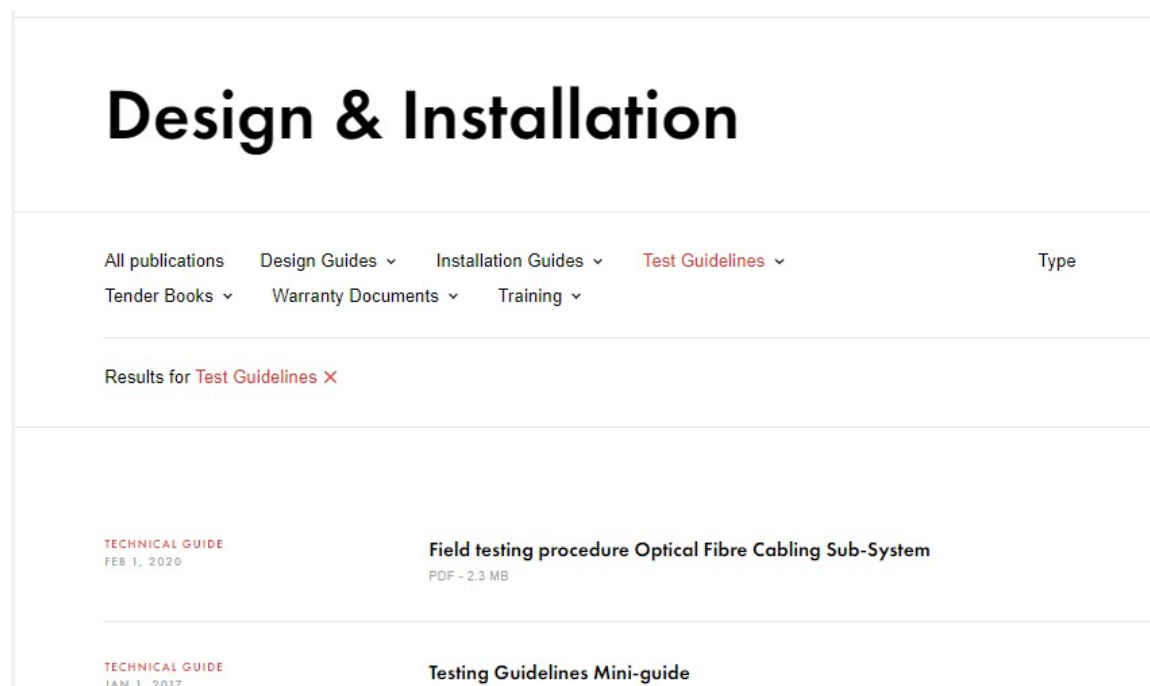
- Use **one submission form** per cabling system type
- Select the correct Warranty Module.
- Complete the **mandatory fields indicated by a '#'** in the form
- Use the "other" column if an item is not available from the dropdown list
- Do not forget to include your company's unique CSP number
- Include the test results in the correct file format according to our Field Test procedures
- **Send all your Warranty related communication to our central warranty.ncs@aginode.net mailbox**

The Warranty requests must be sent by e-mail and are processed automatically, this allows us to produce the certificate in a short timeframe or reply promptly in case of missing information.

Test Results file(s)

In order to verify the quality of the link one must test all installed links according to the minimum performance limits provided by the Local & International Standards.

Testing methods are detailed in our Field Test Procedures which are downloadable from the Design and Installation File library section of our Aginode website. (The original test results prove the performance of the Cabling System installed and are therefore mandatory when applying for Warranty Certification.)



The screenshot shows a web interface for "Design & Installation". At the top, there are several navigation links: "All publications", "Design Guides", "Installation Guides", "Test Guidelines" (highlighted in red), and "Type". Below these are "Tender Books", "Warranty Documents", and "Training". A search filter is applied, showing "Results for Test Guidelines". Two documents are listed:

Document Title	Category	Date	Format	Size
Field testing procedure Optical Fibre Cabling Sub-System	TECHNICAL GUIDE	FEB 1, 2020	PDF	2.3 MB
Testing Guidelines Mini-guide	TECHNICAL GUIDE	JAN 1, 2017		

Each field tester must be within the factory calibration period when used for certification. A copy of the manufacturer calibration document shall be made available to Aginode if requested.

Make sure that the number of test results provided is equal to the number of links detailed on the submission form.

When the Copper installation contains cross connections or service presentations which need to be certified, then a separate submission form and test results file has to be provided.

Cross connections need to be tested separately according to our cross connections field test procedure.

The "as-Built" documentation including, but not limited to, rack layouts, cable routing and node id's are no longer needed to obtain the Warranty certificate, but may be requested in a later stage if a warranty claim is made.

Please use our general warranty.ncs@aginode.net e-mail address for any of your queries related to LANmark Warranty Certification or contact your local Aginode representative.

For our Essential product range and non Certified Solutions Partners an alternative Copper Link Warranty performance conformity certificate can be obtained on-line from our website.

<https://www.aginode.net/en/Resources/Warranty.html>

Online Link Warranty Certification

Visit the Partner Area. You will need to be in our database and sign in to use these tools

[View tools](#)

Link Warranty Certificate


Site : Company, BUIZINGEN
Date : November 1, 2023
Installer : Aginode


Aginode certifies that the Cat 6A LANmark and/or Essential cable & connectivity products when installed together will comply with the Class EA permanent link performance requirements as specified in ISO/IEC 11801 ed2.2 2011 for a period of 25 years. The certification is valid provided that the products have been installed and tested in accordance with the Aginode installation guidelines and field test procedures.

Definition	Aginode refers specifically to Aginode Belgium SA.BV, Alsebergsesteenweg 2, b3 B-1501 Buizingen - Belgium
Conditions	The system components are new and have not been used before. The system components have been stored and used following the operation environment and working conditions they were designed for. Any claim must be made by the installer to Aginode within 5 days of discovery of the alleged defect. The installer shall provide free access to the system for inspection by Aginode. The repair or replacement of defective products will only be performed after Aginode has reviewed and verified the system prior to removal, replacement or repair of the defective products. Any disputes shall be governed by the laws of Belgium without referring to its choice of provisions.
Exclusions	The certification does not include claims which include, among others, the following items: Products other than Aginode Essential or LANmark brands. Products not supplied directly or through channels approved by Aginode. Defects resulting from a non-compliant or improper system design, installation, use or repair.
Limitations	The guaranties contained here are in lieu of statutory warranties, expressed or implied, including warranties or merchantability or fitness for a particular purpose. The remedies stated herein are the sole and exclusive remedies available under the warranties granted herein. Notwithstanding anything to the contrary contained in this contract, Aginode aggregate liability arising out of or in connection with the present contract, whether based on breach of contract, statutory warranty or otherwise, shall in no event exceed the repair or replacement of the defective product with respect to which any related claim may be made. With the exception of bodily injuries, Aginode shall not be liable for any special, indirect, incidental or consequential damages of any kind, and Aginode shall not be liable for losses of use, data, profit, income, business, anticipated savings, reputation, and more generally, any losses of an economic or financial nature, whether these may be deemed as consequential or arising directly and naturally from the incident giving rise to the claim.
Product Warranty	On individual products the warranty conditions are applicable as described in Aginode General Terms and conditions of Sales

Certificate Number : 207974

www.aginode.net
#smartconnection





Formerly **NEOSIS** System & Data